

## Technology Checklist – What Works Where

Technology	Works on Ethernet	Works on UE Wi-Fi**	Works on UEsmartnet **
Desktops	Yes (best connection)	YES	No
Laptops	YES	YES	No
Smartphones	NA	YES	No
Tablets	NA	YES	No
RSA Presents: AceCinema	Yes See section on AceCinema	YES See section on AceCinema	No To view on a TV, use Wi-Fi on laptop Link laptop and TV with HDMI cord
SMART TVs	YES	No	Yes – with Mac Address Registration on OTIS
Blu-Ray	YES	No	Yes – with Mac Address Registration on OTIS
ROKU	YES - With native Ethernet connection	No	Yes – with Mac Address Registration on OTIS
Chrome Cast	No	No	No
Amazon Fire stick	No	No	Yes – with Mac Address Registration on OTIS
Apple TV	YES	No	Yes – with Mac Address Registration on OTIS
Xbox/PlayStation	YES	No	Yes – with Mac Address Registration on OTIS
Nintendo	YES - With USB to Ethernet Adapter	No	Yes – with Mac Address Registration on OTIS
Personal Routers / Access Points	Personal routers and Access Points can interfere with the UE wireless system and network and are not allowed to be used on campus. A multiport dumb switch can be used to increase the number of Ethernet ports in your room. Contact OTS if you are unsure if your device is allowed on the network.		

## Residence Hall Computing – Wi-Fi and Ethernet

All students living in UE residence halls have access to both wireless internet and two Ethernet ports in their rooms. Ethernet ports provide a fast direct-wired option for desktop computers and gaming stations that need the highest speed possible.



Some rooms have a Wi-Fi access point connected to one of the room's Ethernet ports. If you need access to that port, do not disconnect the Wi-Fi cord! Contact OTS at 812-488-2077 to add a port (no charge).

If you need more than one Ethernet port on one side of the room for multiple devices, it is easy to purchase an ethernet switch available for a reasonable cost online. Contact OTS if you are unsure about what device to get.

## Printing

<b>Printing Services</b>	Students have a printing account through <a href="http://papercut.evansville.edu">http://papercut.evansville.edu</a> Students are allocated \$40 per semester. Greyscale: 5 cents a page (one sided), 4 cents a page per side (two sided) Color: 10 cents a page (one sided), 9 cents a page per side (two sided) Students can recharge their allocation at a reasonable cost through Student Financial Services in Olmsted.
<b>Personal Printers &amp; Personal Wi-Fi Printers</b>	<b>Personal Wi-Fi printers cannot be connected through Wi-Fi.</b> Printers must be directly connected to the computer. Be sure that the printer comes with a USB port for a direct connection with your computer.

## Shared Computers and Printers

<b>New Hall</b> Includes 1 PC computer in each of the study rooms on second, third and fourth floors. Printers are located on first, second and fourth floors.	<b>Hale Hall</b> Includes 3 PCs and 1 Mac computer. One computer in each floor study Lounge. The hall printer is located in the first floor study lounge.	<b>Powell Hall</b> Includes 3 PCs and 1 Mac computer. Honors students have access to free black/white and color printing located in the Honors Lounge in Powell.	<b>Moore Hall</b> Includes 3 PCs and 1 Mac computer. All computers and the hall printer are located in the north basement computer lab.	<b>Schroeder Hall</b> Includes 3 PCs and 1 Mac computer. All computers and the hall printer are located in the first floor corner lounge.
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## OTiS Your virtual Help Desk Attendant

You can find many answers and solutions by simply contacting OTiS! on the menu bar of your Teams App or through the online Help Desk at: <https://help.evansville.edu>. Ask OTiS virtually any question and you should get a helpful solution!

- Set up a streaming device to SmartNet
- Ask a software question
- Request a computing solution
- Get a phone number for the RA on duty in your Hall

## Logging in to WiFi (For laptops, smartphones, and tablets)

To connect to UEWifi, enter your username and password. Your username will be the first part of your UE email address.

## Logging in to UESmartnet (For streaming smart devices or game consoles)

To initially connect to UESmartnet, connect with OTiS. You will be asked for the MAC address for your device. Once registered, your device will be able to connect. If you do not know how to find your MAC address, OTiS will guide you through it.

## RSA Presents: AceCinema

[AceCinema](#) is a FREE movie streaming service funded through [Resident Students Association](#) (RSA).

This service is available to students while on our main campus through the UE Wi-Fi network. *Service may vary for students living in some Village Properties and Greek Houses.*

**Watch a movie:** Go to <https://AceCinema.evansville.edu>.  
(Always type in the <https://> when viewing on a desktop or laptop)

**Request** your favorite movies and shows: <https://forms.office.com/r/LsUjcRwqq6>

## TVs in Residence Halls, Jones Hall Apartments, and Ridgway

Students have access to TVs equipped with Guest ROKU services in designated common area lounges. Each residence hall has at least two common areas with a public TV. Here are locations of common area TVs:

<b>Hale Hall</b> has a common area TV located in the first floor game room and another in the lounge adjacent to the kitchen.	<b>New Hall</b> has two common area TVs in the main lounge. There are also TVs in the Study/Social Lounges on second, third, and fourth floors.	<b>Moore Hall</b> has three common area TVs. Two located in main lounges on the first floor and basement, and one in the basement community room.
<b>Schroeder Hall</b> has TVs in their corner lounges throughout the hall.	<b>Powell Hall</b> has several common area TVs located in the main lobby and the lounges on the basement, second floor, and third floor.	<b>Jones Hall Apartments</b> have two common area TVs. They are located in the first floor lounges.
<b>Ridgway</b> has common area TVs with <b>digital cable</b> located in <b>Café Court</b> and <b>Rademacher's Lounge</b> on the first floor.		

## Streaming TVs in Village Properties

Students in Village housing are responsible for bringing their own digital television to stream their favorite shows and movies. Currently UE Townhouses are equipped with a flat screen TV in the living room with Guest ROKU services. If needed, students in Village houses and apartments can check out a Guest ROKU device from Residence Life.

## Getting Assistance

### Technology Services

Online: <https://help.evansville.edu/> Email: [help@evansville.edu](mailto:help@evansville.edu) Call the OTS Help Desk: 812-488-2077.

### Residence Life

Online: <https://www.evansville.edu/residencelife> E mail: [residencelife@evansville.edu](mailto:residencelife@evansville.edu) Call: 812-488-2956