Carl I. Systems

2000 Lovely Lane • Griffin, IN 47333 • (770) 770-0707 • cs00@evansville.edu

OBJECTIVE Professional work experience in Information Systems or Computer Technology

PROFILE Excellent verbal and written communication skills; Well developed management and

problem solving skills; Highly responsible, dedicated and organized; Strong technical skills in hardware, peripherals, and software installation; Ability to grasp new concepts quickly;

Proven leader and U.S. Military Veteran

Computer Skills Windows Word Excel PowerPoint Access

DOS WordPerfect Netscape Explorer C++ (limited)

EDUCATION Bachelor of Liberal Studies Expected May 2006

UNIVERSITY OF EVANSVILLE Evansville, IN

Projects As part of an independent integrated study project, determined the type of computer

hardware and software needed to set up a computing system for a local non-profit business; coordinated tests and observed the initial use of the system to ensure that it performed as

planned

Certificate: Computer Repair & Installation Received June 1999

Flintahoochee Technical Institute Thomasville, GA

PROFESSIONAL EXPERIENCE

LEADERSHIP/SUPERVISION

- Promoted to Assistant Warehouse Supervisor in recognition of superior work performance and team work
- Developed and revised work schedules for all shifts and converted scheduling system to Excel
- Supervised teams of up to 14 employees

HARDWARE/SOFTWARE/TECHNICAL

- Successfully completed technical certification in computer installation and repair
- Installed cameras, scanners, printers, software packages, and memory upgrades to various PCs
- Troubleshooted and repaired computers for friends and family

COMMUNICATION

- Addressed customer service challenges and consulted with staff to improve service performance
- Actively collaborated with 11 team members to perform wall to wall inventories; some valued at more than \$3.2 million
- Trained personnel in the use and maintenance of the warehouse locator database system

WORK HISTORY Forklift Operator The Sock Factory Griffin, GA Warehouse Supervisor U.S. Marines Albany, GA

2000-Present 1993-1999

CITATIONS/ AWARDS Certificate of Achievement Award Six letters of Appreciation Forklift Safety Driver of the Month

Good Conduct Medal National Defense Medal Little League Coach of the Year