

Office of Student Financial Services







Office of Student Financial Services

- Olmsted Hall Room 105
- Phone: 812-488-2364
- Making a Payment: 812-488-2565
- Office Hours: Monday Friday 8:00 5:00
- Cashier Hours: Monday Friday 8:00 4:00
- Email: studentfinancialservices@evansville.edu



Information and Communications

- Once your student is registered, our office can only discuss account information with those whom your student has granted Proxy access.
- Emails are sent to your student's UE email address.
- Financial Aid communications will be sent directly to your student.
- Account Activity notification emails will be sent to students and Proxy users.
- Self-Service: 24/7 online access to student account information (view semester statements and make online payments)



Office of Student Financial Services

Student Financial Services Administrators

- Process FAFSA submissions
- Administer financial aid
- Receive and process outside scholarship checks
- Process both student and parent loan requests
- Cashiers
 - Manage billing for all UE directly-billed tuition, fees, room and meals
 - Process payments including third party and 529/College Savings Plan payments
 - Administer UE Monthly Payment Plans
 - Process refunds when excess aid or overpayment result in a credit balance
 - Cash checks (up to \$30 per day)



MyUE.evansville.edu – Self-Service

Hello, Addyson. Welcome to Colleague Self-Service! Choose a category to get started.	
Student Finance Here you can view your latest statement and make a payment online.	Financial Aid Here you can access financial aid data, forms, etc.
Tax Information Here you can change your consent for e-delivery of tax information.	Employee Here you can view your tax form consents, banking information, and timecards.
Bere you can search for courses, plan your terms, and schedule & register your course sections.	Grades Here you can view your grades by term.
Graduation Overview Here you can view and submit a graduation application.	



Financial Aid Self-Service Home Page

Fina	ancial Information 🗸	Financial Aid A Financial Aid Home	
Wel	come to Finan	Financial Aid Home	
Use C	olleague Self-Service Fi	Required Documents nancial Aid package from submission to completion.	
Sele	ect an Award Year: 20	My Awards	
		Request a New Loan	
	FAFSA A	Award Letter	
X	Currently, interested	<u>Correspondence Option</u> st:	
	<u>Submit a l</u>	Satisfactory Academic Progress	
Che	cklist		Resources
	Action Needed	Submit a Free Application for Federal Student Aid (FAFSA)	Helpful Links
	Completed	Complete required documents	Entrance Counseling
\bigcirc	In-Progress	Your application is being reviewed by the Financial Aid Office	Loan Agreement (MPN)
	Not Available	Review and accept your Financial Aid Award Package	PLUS Loan Application
	Not Available	Review and sign your Financial Aid Award Letter	NSLDS Information
			Estimated Cost Calculator



My Awards- Student View

Select an Award Year: 2022-23 Academic Yea	ar.	<u></u>		Contact Financial Aid Office
You have the following Awards				
Your award package assumes you will be enrolled full-	time. If you enroll less than fu	ull-time, the financial aid you actually receive	may be less than what is stated here. Please contact your Financial Aid counselor if you have questions	about your enrollment status.
View Disbursement Info				
Scholarships and Grants Money you don't have to pay back		\$15,000.00		
Award	Status	Total Awarded Amount	Fall 2022	Spring 2023
UE ACES Schp ∨ <u>View award</u>	Accepted	\$15,000.00	\$7,500.00	\$7,500.00
Loans Koney you have to pay back		\$5,500.00		
Award	Status	Total Awarded Amount	Fall 2022	Spring 2023
Unsubsidized Loans ~ <u>Accept or Decline</u>	Pending	\$5,500.00	\$2,750.00	\$2,750.00
Award Total				
Award		Total Awarded Amount	Fall 2022	Spring 2023
Total Awards		\$20,500.00	\$10,250.00	\$10,250.00



My Awards-View Award

j,	You have the following Awards				
j,	'our award package assumes you will be enrolled full-t	time. If you enroll less than fu	Ill-time, the financial aid you actually recei	ive may be less than what is stated here. Please contact your Financial Aid couns	elor if you have questions about your enrollment status.
j?	lew Disbursement Info				
	Scholarships and Grants Money you don't have to pay back		\$15,000.00		
į	Award	Status	Total Awarded Amount	Fall 2022	Spring 2023
1	UE ACES Schp	Accepted	\$15,000.00	\$7,500.00	\$7,500.00
	Fall 2022Spring 2023		\$7,500.00	About UE ACES Schp This University of Evansville award is renewable by meeting Satisfactory Academ	ilc Progress (SAP).
	Total		\$15,000.00		



Accept/Decline/Change Loan

Select an Award Year: 2022-23 Academic Ye	ear			Contact Financial Aid Office
You have the following Awards				
Your award package assumes you will be enrolled fu <u>View Disbursement Info</u>	ıll-time. If you enroll less than fi	ull-time, the financial aid you actually receive m	nay be less than what is stated here. Please contact your Financial Aid counselor if you have o	questions about your enrollment status.
Scholarships and Grants Money you don't have to pay back		\$15,000.00		
Award	Status	Total Awarded Amount	Fall 2022	Spring 2023
UE ACES Schp <u>View award</u>	Accepted	\$15,000.00	\$7,500.00	\$7,500.00
Loans Money you have to pay back		\$5,500.00		
Award	Status	Total Awarded Amount	Fall 2019	Spring 2020
Unsubsidized Loans	Pending	\$5,500.00	\$2,750.00	\$2,750.00
Direct Unsub Loan	Offered	\$5,500.00	\$2,750.00	\$2,750.00
Check the terms you will be attending. Fall 2022 Spring 2023 Total		\$2,750.00 \$2,750.00 \$ 5,500.00	You may accept the entire loan amount, change the loan amount, or decline the entire loa	ın amount.
Reset		Decline Acco	ept	



Self-Service Award Letter

2022-23 Academic Year			\$20,500.
Award Letter			
UNIVERSITY OF EVANSVILLE			
Ace Purple 1800 Lincoln Avenue Evansville, IN 47722		Date: 06/15/2022 Student ID: 0000000 Award Year: 2022-23 Academic Year	
Dear Ace,			
Ve are pleased to offer you the financial aid listed based on the most	recent FAFSA information received, and the housing and enrollment status shown be	low.	
Housing Status:			
	Total Aid	Fall	Spring
nrollment Status:	Total Aid	Fall	Spring
Enrollment Status: Fall: Full-Time Spring: Full-Time	Total Aid \$15,000.00	Fall \$7.500.00	Spring \$7,500.00
Awards Gift Assistance			
Enrollment Status: Fall: Full-Time			
Gift Assistance UE ACES Schp Self-Help Awards	\$15,000.00	\$7,500.00	\$7,500.00



Satisfactory Academic Progress Status

Notifications ()			
Vou are currently making satisfactory academic progres	ss. Please contact your Financial Aid	l Counselor if you need further assistance.	
SAP Status	Date Reviewed: 06/04/2021	SAP Details	
Evaluation Period:	Ending Spring 202	¹ Maximum Credits Allowed	180.00
Program:	BS Neuroscience	✓ Credit Hours Attempted	113.00
SAP Status:	✓ Satisfactory	✓ Credit Hours Completed	99.00
✓ What does Satisfactory Academic Progress mean?		✓ Grade Point Average	3.659
		✓ Completion Percentage	87.61%
Financial Aid Counselor		SAP History	
Office of Student Financial Services		Evaluation Period	SAP Status
		Ending 2018/SU Ending 2018/SP	Satisfactory > Satisfactory >



Purchasing Books and Supplies

- Students can reserve books through the UE Bookstore and charge their purchase to their student account (up to \$1,000 per semester).
- Beginning August 15th students with a credit as the result of excess financial aid are free to access that credit to make unrestricted bookstore purchases.
- Students must show a valid UE ID for account charge



Refunds

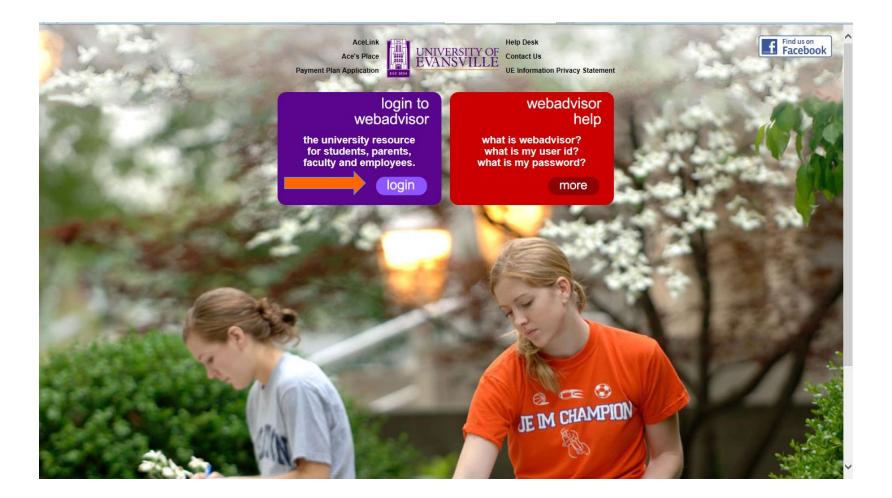
• Student should confirm that all *Financial Aid Self-Service* 'Checklist' items are complete.

A	Action Needed	Complete Direct Loan Entrance Counseling
•	Action Needed	Sign a Direct Loan Master Promissory Note

- Refunds from excess financial aid, including federal loans, will be processed automatically during the first 14 days of the semester.
- To receive refunds via direct deposit, students must enter bank information on WebAdvisor.



WebAdvisor https://webadvisor.evansville.edu





WebAdvisor - Log In

UNIVERSITY OF EVANSVILLE		N MAIN MENU	CONTACT US
			Welcome Guest!
	Log In		
	w to WebAdvisor What's my User ID2 Reset my password		
User ID	bh9		
Password Hint			
	SUBMIT		
		iversity of Evansville Acc	eLink <u>Help Desk</u>
	Logi		CONTACT US
		We	POWERED BY DAMATEL



WebAdvisor - Main Menu



LOG OUT MAIN MENU CONTACT US

WebAdvisor

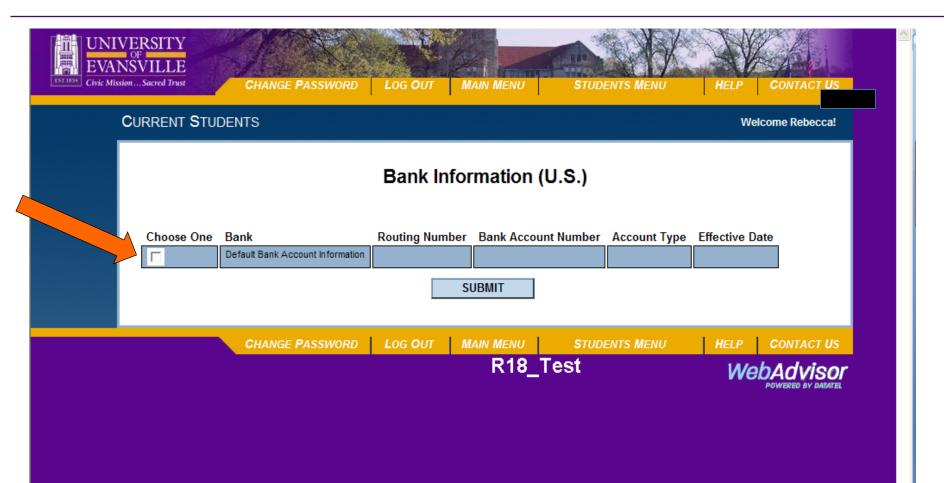


Refund - Bank Information

	Ace Answers!
General Info	Ace Answers - Make Every Opinion Count
Change Password (Acelink)	Campus Conduct Hotline - (866) 943-5787
SelfService Emergency Contacts Contact Information (Self Service)	
Addresses on File - Self-Service	Employee Profile
New Maintenance Work Order My Maintenance Work Orders	Leave Plan Summary
wy maintenance work Orders Expired LiveText Account? Click here to renew.	Leave Plan Summary Pay Advices
My LiveText Key Code	Current Benefits
Ace Alerts Setup UE Policy Prohibiting Sexual Misconduct - Students	Benefits Enrollment Online Historical VI-2 Statements
OL T VILY TVINDUING OCKER INSOUNDER CONVENIE	Employee Self-Service
Student Financial Services	
	UE TimeOnline
HEERF Distribution - Bank Information Account Activity Self-Service	Time entry
Make a Payment Self-Service	Instructions for Employees PDF
UE Payment Plan Application Bank Information (U.S.)	UE TimeOnline Instructions for Employees VIDEO Time history
Financial Aid Self-Service	Time approval (for supervisors) Instructions for Supervisors PDF
	Instructions for Supervisors PDF UE TimeOnline Instructions for Supervisors VIDEO
Housing and Meal Plans	Employee history (for supervisors)
Residence Life - Contract Addendum 2020 Fall	
Housing and Meal Plan Registration - Self-Service	Student Activities
	Volunteer Hour Entry
Course Information	Volunteer Activity
Search for Sections	Waivers for Student Club Activities My Transmittal Receipts
<u>Manage My Waitlist</u>	
	Proxy and Parents Information
Academic Profile	My Proxy Users
Student Planning in Self-Service My Honors Activity	
Wy Honors Activity Honors Event Registration	Student Workers
	Admin Minus of Melandana And
Student Employment	Admin View of Volunteer Act Student's Room Roster
Campus Employment Tips for Students	My Calling Campaigns
Student Employment Positions Listing - All Positions / All Departments	Honors Menu My Transmittal Receipts
Required Employment Forms Student Employment Applications	Budget Selection
Late Timesheet Payment Request Form	Budget Summary
Student Employment Pay Schedule	
Student Employment Guidelines First Job Internship Guidelines	



Add Bank Information



V



Submit Bank Information Used for student refunds only!

Bank information entered here is for student refunds and will not affect the bank information on record for HR purposes. Please fill in all fields.

Bank Default Bank Account Informati		Bank Account Number
Routing Number	123456789	
Re-Enter Routing Number	123456789	
Bank Account Number	987654321	
Re-Enter Bank Account Number	987654321	
Account Type	Checking 🛩	
Effective Date	6/15/2022	
Confirmation E-Mail Address	bh9@evansville.edu	

Terms and Conditions

I certify the information provided on this form is correct and that I am an authorized signer of the account provided for direct deposit transactions and am entitled to provide this authorization. I hereby authorize the University of Evansville to initiate electronic credit entries, and if necessary, debit entries or adjustments to correct any deposit errors to the checking or savings account at the financial institution listed above and I authorize the Depository Financial Institution to accept these entries. These authorizations are to become effective as soon as possible, and remain in full force until the University of Evansville has received written change or cancellation notification in such time and in such manner to afford the University of Evansville a reasonable opportunity to act upon the change or cancellation.

Agree

SUBMIT



Self-Service Proxy Access

- Parents or others who have been granted access will be assigned their own unique username and password and will receive email reminders when semester statements are available for viewing.
- Students who choose not to grant Proxy access are responsible for providing copies of their electronic billing statements to parents.



Grant Proxy Access

CURRENT STUDENTS - WEBADVISOR FOR STUDENTS MENU	
The following links may display confidential information.	
	Ace Answerst
General Info	Ace Answers - Make Every Opinion Count!
Change Password (Acelink) SelfService Emergency Contacts	Campus Conduct Hotline - (866) 943-5787
Contact Information (Self Service) Addresses on File - Self-Service	Employee Profile
New Maintenance Work Order My Maintenance Work Orders	Leave Plan Summary
Expired Live Text Account? Click here to renew. My LiveText Key Code	Pay Advices Current Benefits
Ace Alerts Setup UE Policy Prohibiting <u>Sexual Misconduct - Students</u>	Benefits Enrollment Online Historical W-2 Statements
Student Financial Services	Employee Self-Service
HEERF Distribution - Bank Information	UE TimeOnline
Account Activity Self-Service Make a Payment Self-Service	Time entry Instructions for Employees PDF
UE Payment Plan Application Bank Information (U.S.)	UE TimeOnline Instructions for Employees VIDEO Time history
Financial Ald Self-Service	Time approval (for supervisors) Instructions for Supervisors PDF
Housing and Meal Plans	UE TimeOnline Instructions for Supervisors VIDEO Employee history.(for supervisors)
Residence Life - Contract Addendum 2020 Fall Housing and Meal Plan Repidration - Self-Service	Student Activities
	Volunteer Hour Entry
Course Information	Volunteer Activity Waivers for Student Club Activities
Search for Sections Manage My Wattist	My Transmittal Receipts
Academic Profile	Proxy and Parents Information
Academic Prome Student Planning in Self-Service	My Proxy Users
My Honors Activity Honors Event Registration	Student Workers
	Admin View of Volunteer Act
Student Employment	Student's Room Roster My Calling Campaigns
Campus Employment Tips for Students Student Employment Positions Listing - All Positions / All Departments	Honors Menu My Transmittal Receipts



My Proxy Users

C.C. T.L.L.	IT STUDENTS							Welcome Rebec
				My Proxy	Users			
Pleas	e go to Self-Service	vuser, please take a moment t Proxy Assignments first. If the m here and select ADD NEW.	person to whom you	ly available choices un are intending to gran	nder the Self-Service Pro t access is	xy page.		
		a proxy on your behalf, click A			nation. e as a proxy within Self-			
		al has been added, it may tak				ilable in Self-Servi	ce.	
NOTE	E: Once an individu: Email	al has been added, it may tal				illable in Self-Servi	ce.	
NOTE Name Joe S	E: Once an individu: Email mith	Status				ilable in Self-Servi	ce.	
NOTE	E: Once an individu Email mith Smith	al has been added, it may tal				ilable in Self-Servi	Ce.	
Nome Name Joe S Jane Usar Add N	E: Once an individu: Email Smith Smith Smith ew Proxy	al has been added, it may tai Status Available for Proxy Available for Proxy				ilable in Self-Servi	Ce.	
Note Name Jane Jane	E: Once an individu: Email Smith Smith Smith ew Proxy	al has been added, it may tai Status Available for Proxy Available for Proxy			fied and the user is av:	illable in Self-Servi	ce.	



Add A Proxy

UNIVERSITY OF EVANSVILLE	ALC N	ALTER COMPANY		VA			
	JDENTS			Log Out	MAIN MENU	STUDENTS MENU	HELP CONTACT US Welcome Rebecca!
		Ente	er Proxy Inform	ation			
Birth Date * Birth Date * MM/DD/YY Home Addu I I I I I I I I I I I I I I I I I I	ess* nail Address* Home Phone Number* Relatio YY]				
			ACCEPT				
				LOG OUT	MAIN MENU	STUDENTS MENU	HELP CONTACT US WebAdvisor



Select a Proxy (from list)

Person Proxy		
Active Proxies		
You do not have any de	gnated proxies. Add one now to allow another self-service user to view or edit your account.	
Add a Proxy		
Select a Proxy	Please Select Mr. Joe Smith	

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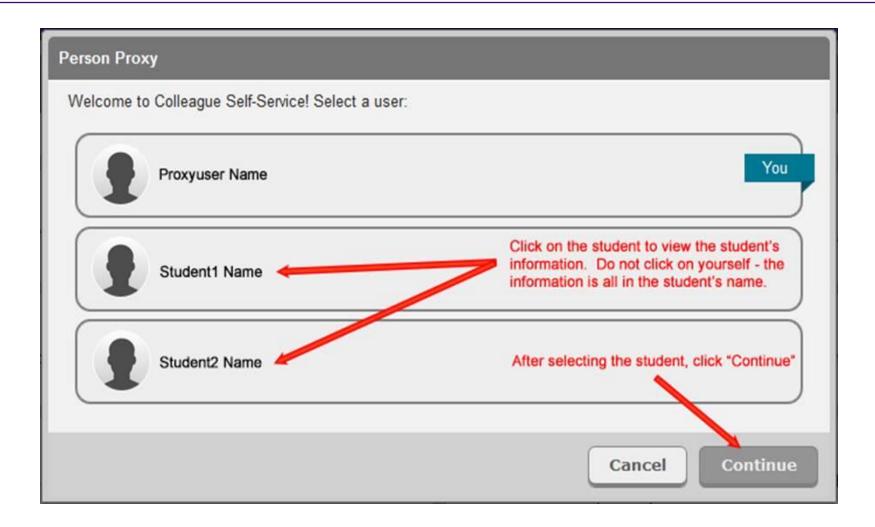
Proxy Self-Service Sign In https://selfservice.evansville.edu

UNIVERSITY OF EVANSVILLE.	
Sign in	
Enter your user name and password to sign in.	
LuserName Password Sign in	

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Selecting Your <u>Student</u>



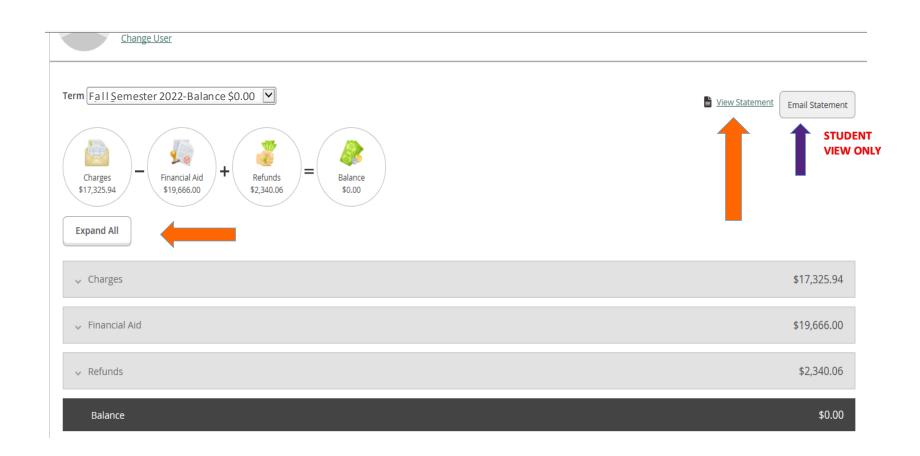


Proxy View – Student Record

A	JoAnn acting on behalf of Lindsey
	Hello, Lindsey. Welcome to Colleague Self-Service! Choose a category to get started.
	Student Finance Here you can view your latest statement and make a payment online.
	CONTRACTOR CONTRACTOR OF CONTA

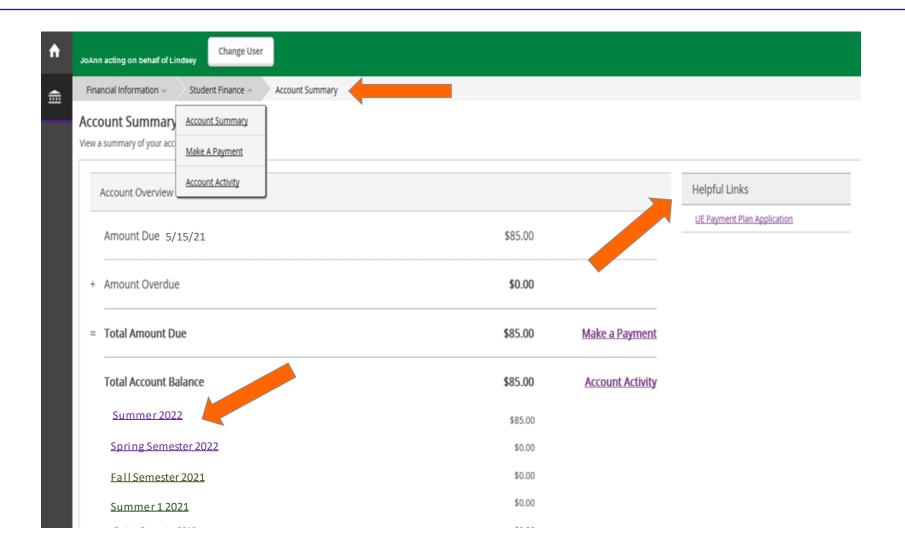


Summary By Term





Account Summary





Charges You Should See

- Full-time Tuition and Fees
- On-Campus Students:
 - Housing and Meal Plan Charges
- SOAR Fee
- Other possible charges (depending on actual registration):
 - Course fees (Art, Biology Lab, etc.)
 - Applied Music fee



Credits And Payments You Should See

- \$200.00 from Admission deposit
- Pending UE, Federal, and State gift aid
- Pending PLUS or Direct Loans that have been accepted and for which the MPN and Entrance Counseling is complete
- Pending Private Loans that have been certified
- Outside scholarships that have been received in the Office of Student Financial Services



Credits You Will <u>Not</u> See

- Work-Study: Earnings will be processed through regular biweekly payroll after student has been hired. Students can choose to have earnings applied as payment on their student account or as a direct deposit in a personal bank account (or combination).
- Miscellaneous outside scholarships not yet received in the Office of Student Financial Services or those given directly to the student.



Billing Email Reminders (Student And Proxy)

Dear Stephanie,

Your most recent University of Evansville billing statement is available through Student Finance Self-Service.

Students: To view the most current account information, access *Student Finance Self-Service* through the <u>MyUE</u> portal.

Parents and other Proxy: To view the most current account information, access <u>Self Service</u>. Enter your unique Proxy username and password, choose the accountholder's (student) name and select *Student Finance/Account Activity*.

If expected financial aid is missing from the statement, please view the *Financial Aid Self-Service* Checklist to determine if additional steps are required to finalize aid.

Specific questions may be directed to the following areas:

- Student Financial Services: 812-488-2364
- Cashier/Make a Payment: 812-488-2565
- Residence Life: 812-488-2956
- Registrar: 812-488-2601

Paper statements are not mailed to the home address. If a student chooses to share a billing statement with anyone not granted Proxy access, the statement may be printed or emailed from *Student Finance Self-Service*.

File your FAFSA at <u>fafsa.gov</u> for maximum financial aid eligibility!



Payment Methods and Options

• Payment Methods:

- Cash (limit \$1,000 per semester)
- Check or e-check
- Automatic debit from checking or savings account
- Bank wires (domestic and international)
- Credit card (Visa, Mastercard, Discover and American Express)
 - Credit card payments are subject to a 2.5% service fee

• Payment Options:

- One-Payment Option
- Two-Payment Option
- UE Payment Plan



Payment Options

- One-Payment (per semester):
 - Fall semester: balance is due in full by August 15
 - Spring semester: balance is due in full by December 15

• Two-Payments (per semester):

This option allows you to make a minimum payment of at least onehalf of the semester's balance by the term due date.

- Fall semester:
 - 50% of term balance due by August 15
 - Remaining balance due by September15*
- Spring semester:
 - 50% of term balance due by December 15
 - Remaining balance due by January 15*

*Please note that a 1.5% finance charge is assessed on the balance of the 2nd payment and monthly thereafter on any outstanding balance.



UE Payment Plans

www.evansville.edu/payments

- Online Payment Plan Application
- Payments are calculated on the total semester charges minus finalized financial aid
- Net fall semester cost is divided by the number of monthly payments you choose: 5 (if beginning in July) or 4 (if beginning in August) with an option for automatic renewal (10 or 8) for the spring semester.
- No monthly finance charges
- Payment Plan Fee:
 - ACH automatic withdrawal from checking or savings on the 15th of the month \$40 (semester)/\$80 (annual)
 - Non-ACH due on the 15th of the month; in person, by mail, or online through Self-Service: \$50 (semester)/\$100 (annual)
- 5 grace days coupon payments received after the 20th day of the month will be assessed a late payment fee of \$18.00



UE Payment Plan Application and Cost Calculator

www.evansville.edu/payments

Cost Calculators and UE Payment Plan Application

Cost Calculators

The University of Evansville's Cost Calculators will help you calculate an estimate of your directly-billed charges and any remaining balance you may owe the University. The calculator also serves as the UE Monthly Payment Plan application. To use this customizable tool, select from the options below.

In order for students to be provided a more accurate notification of their aid eligibility from the Office of Student Financial Services, they should apply for admission and complete the Free Application for Federal Student Aid (FAFSA) at **fafsa.gov**.

	2021-2022	2022-2023	
Direct Costs	Fall 2022	Spring 2023	Annual
Enrollment	None ~	None ~	
Tuition	0	0	0
Full-time Fees	0	0	0
Part-time Fees	0	0	0



Payment Plan Adjustments and Notifications

- Plan re-budgeted monthly (or anytime by request)
 - Common adjustments:
 - Credits outside scholarships received by the school, or work-study earnings applied directly to the student account
 - Charges books and supplies, Applied Music fees, lab fees or fraternity dues
- Payment adjustment notification: Account holder is notified by email when monthly payment is updated.



MAKE A PAYMENT

A	JoAnn acting on be	alf of Lindsey Change User				
ŧ	Financial Informatio	on v Student Finance v Make A Payment				
	Make a Payme	ent you would like to pay and Choose a Payment Method below				
		Total Payment : \$85.00	Choose a Payment American Express P Discover Payment	Method Proceed to Payment	nt	
	Collapse All		Electronic Check Pa MasterCard Payment Visa Payment		Please Note: Amounts	Due may include credit amounts.
	^ Fall-20	221				\$85.00
	Select	Item	Payment Group	Date Due	Amount Due	Amount to Pay
		Student Receivables	WEB 8	/15/2022	\$85.00	\$ 85.00
	Total Amo	unt Due				\$85.00
						<u>Top of page</u>
		Distance: © 2000-20)17 Ellucian Company L.P. and	d its affiliates. All rights reserved. <u>Privac</u>	X	



PAYMENT REVIEW

h	JoAnn acting on behalf of Lindsey		
F	inancial Information 🗸 Student Finance 🗸 Make A Paymen	nt	
Pa	yment Review iew your Payment Information below		
	Payment Review		
	You have chosen to pay the items below. If you agree to pay these item button. You will be taken to a secure web site to enter your payment in		
	Payment Information		
	Item	Amount	
	Student Receivables	\$85.00	
	CC Service Fee	\$2.13	
	Total Payment Amount	\$87.13	
		Payment Method: MasterCard Paymen)ť
		Pay Now	



Spring Registration Early November

 Please note: Future registration requires that students have a balance below \$500 in the most recent term or be current on a monthly payment plan.





QUESTIONS?