





Office of Student Financial Services





Office of Student Financial Services

- Olmsted Hall Room 105
- Phone: 812-488-2364
- Making a Payment: 812-488-2565
- Office Hours: Monday Friday 8:00 5:00
- Cashier Hours: Monday Friday 8:00 4:00
- Email: studentfinancialservices@evansville.edu



Office of Student Financial Services

Student Financial Services Administrators

- Process FAFSA submissions
- Administer financial aid
- Receive and process outside scholarship checks
- Process student and parent loan requests

Cashiers

- Manage billing for all UE directly-billed tuition, fees, housing and meal plans
- Process payments including third party and 529/College Savings Plan payments
- Administer UE Monthly Payment Plans
- Process refunds when excess aid or overpayment result in a credit balance
- Cash checks (up to \$30 per day)

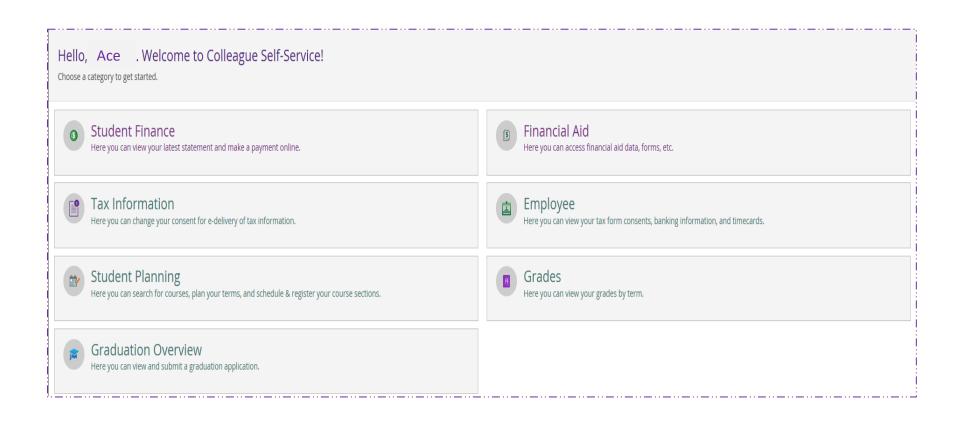


Information and Communications

- Once your student is registered, our office can only discuss account information with those whom your student has granted Proxy access.
- Emails are sent to your student's UE email address.
- Financial Aid communications will be sent directly to your student.
- Account Activity notification emails will be sent to students and Proxy users.
- Self-Service: 24/7 online access to student account information (view semester statements and make online payments)

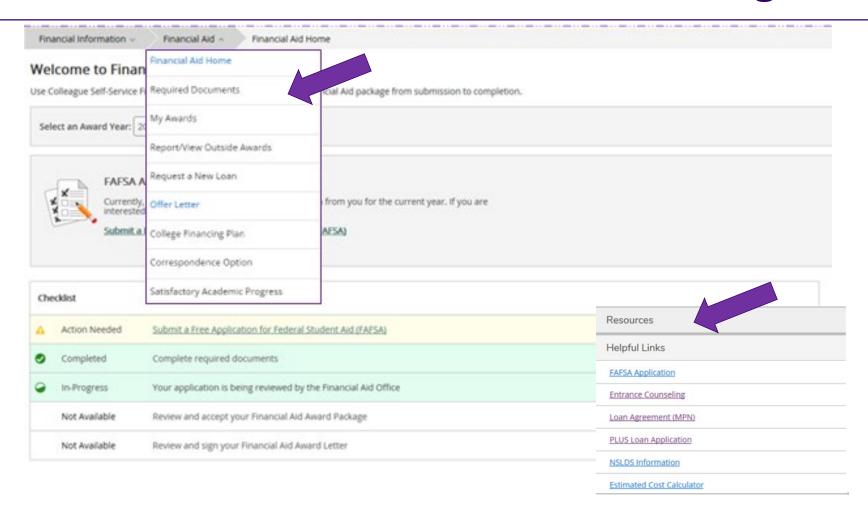


MyUE.evansville.edu – Self-Service



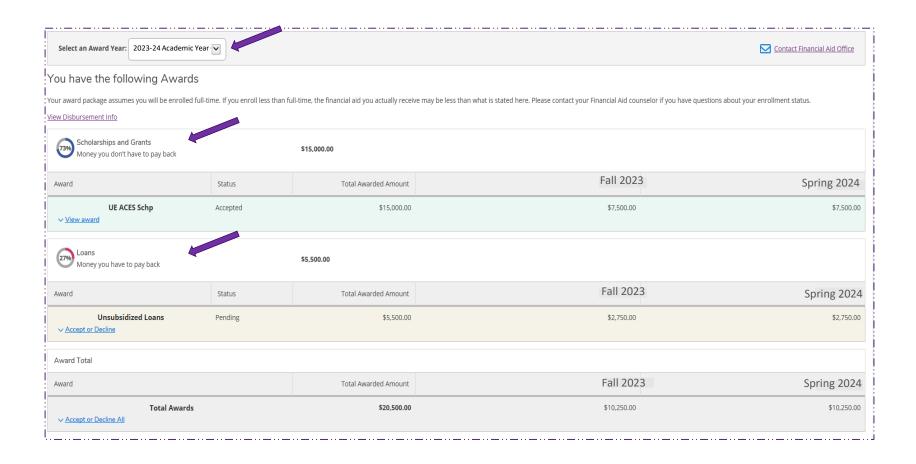


Financial Aid Self-Service Home Page



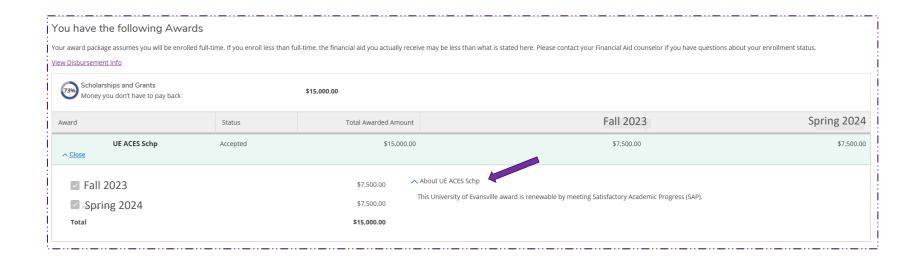


My Awards- Student View



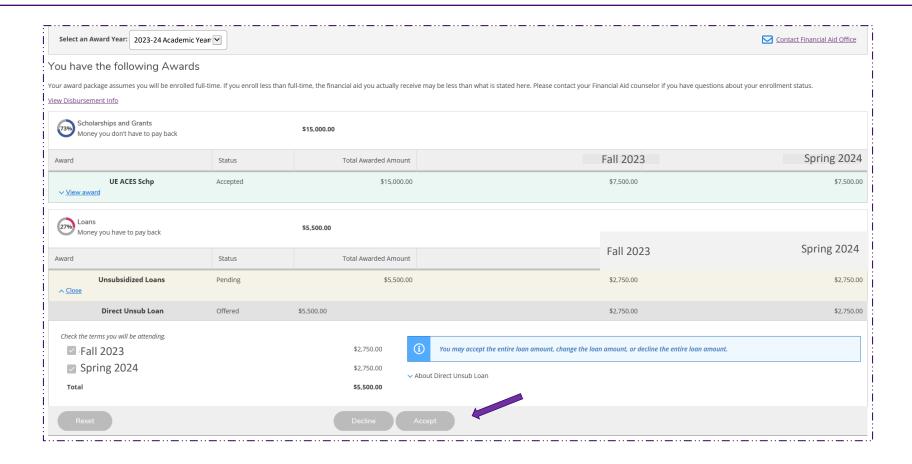


My Awards-View Award





Accept/Decline/Change Loan



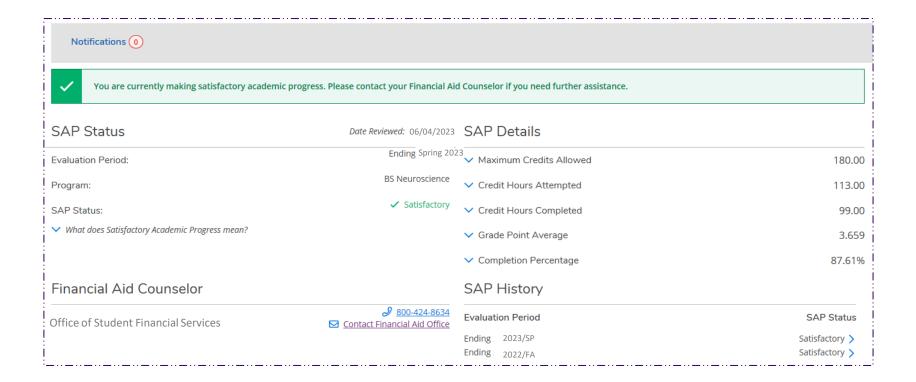


Self-Service Offer Letter

| | | | \$20,500. |
|---|---|-----------------------------------|-----------------------------|
| Award Letter | | | |
| JNIVERSITY ™ EVANSVILLE | | | |
| | | Date: 06/15/2023 | |
| ce Purple | | Student ID: 0000000 | |
| 800 Lincoln Avenue | | Award Year: 2023/24 Academic Year | |
| vansville, IN 47722 | | | |
| ear Ace, | | | |
| le are pleased to offer you the financial aid listed based on the most recent FAFSA i | nformation received, and the housing and enrollment status shown below. | | |
| | | | |
| ousing Status: Fall: On Campus Spring: On Campus | | | |
| ousing Status: Fall: On Campus Spring: On Campus nrollment Status: Fall: Full-Time Spring: Full-Time | | | |
| | Total Aid | Fall | Sprin |
| nrollment Status: Fall: Full-Time Spring: Full-Time | Total Aid | Fall | Sprin |
| nrollment Status: Fall: Full-Time Spring: Full-Time Awards | Total Aid \$15,000.00 | Fall \$7,500.00 | Sprin (\$7,500.0 |
| Awards Gift Assistance | | | |
| Awards Gift Assistance UE ACES Schp | | | |
| Awards Gift Assistance UE ACES Schp Self-Help Awards | \$15,000.00 | \$7,500.00 | \$7,500.0 |



Satisfactory Academic Progress Status





Scholarship Renewal & Registration

- **SAP:** The renewal of all UE scholarships and financial aid requires that students maintain Satisfactory Academic Progress (SAP). SAP is reviewed after each semester.
- Academic Services: Notifies students of Registration opening.
- **Billing:** Future registration requires that students have a balance below \$500 in the most recent term or be current on a monthly payment plan.



Quick Fact Check

 How do students access their Financial Aid Offer Letter?

 What information can students find in Financial Aid Self-Service?

 Students may register for the upcoming semester when what requirements are satisfied?



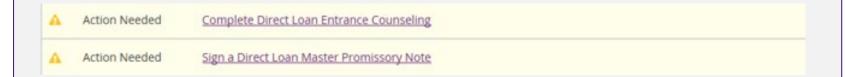
Purchasing Books and Supplies

- Students can reserve books through the UE Bookstore and charge their purchase to their student account (up to \$1,000 per semester).
- Students with a credit as the result of excess financial aid are free to access that credit to make unrestricted bookstore purchases.
- Students must show a valid UE ID for account charge



Refunds

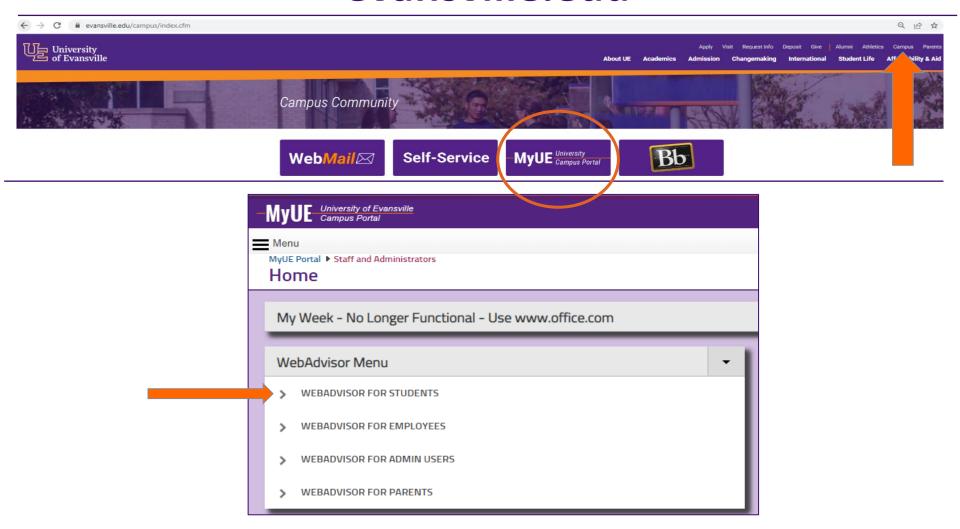
• Student should confirm that all *Financial Aid Self-Service* 'Checklist' items are complete.



- Refunds from excess financial aid, including federal loans, will be processed automatically during the first 14 days of the semester.
- To receive refunds via direct deposit, students must enter bank information on WebAdvisor.



WebAdvisor evansville.edu

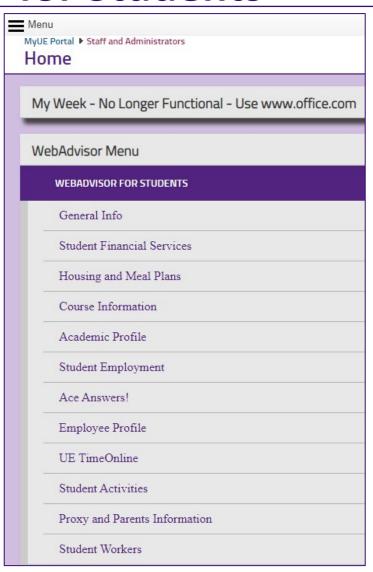




WebAdvisor for Students

From the **Students**' menu, access various options including:

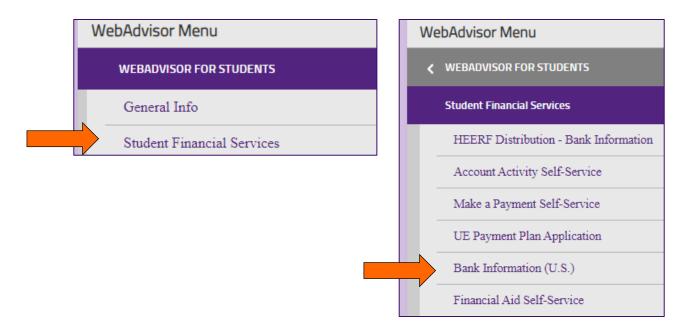
- -Student Financial Services
- -Student Employment
- -Proxy and Parent Information





WebAdvisor: Bank Information

To enter Bank Information for refund processing: From the Students' menu, select SFS.
Select Bank Information.





WebAdvisor: Bank Information

| Bank Information (U.S.) | | | |
|---|--|--|--|
| Help | | | |
| As of 1/25/21, Bank Information is required for HEERF distribution. | | | |
| How do I find the routing number and bank account number? | | | |
| Below is your current bank account information. Change or add information here. Please fill in all fields. | | | |
| Below is your current bank account information. Change of add information fiere. Please fill in all fields. | | | |
| Default Address Routing Number Bank Account Number | | | |
| 123 Walnut St. Evansville, IN 47714 1234567890 ****123 | | | |
| Routing Number | | | |
| Re-Enter Routing Number | | | |
| Bank Account Number | | | |
| Re-Enter Bank Account Number | | | |
| Account Type | | | |
| Effective Date 8/1/2023 | | | |
| Confirmation E-Mail Address xx123#@evansville.edu | | | |
| Terms and Conditions | | | |
| I certify the information provided on this form is correct and that I am an authorized signer of the account provided for direct deposit transactions and am entitled to provide this authorization. I hereby authorize the University of Evansville to initiate electronic credit entries, and if necessary, debit entries or adjustments to correct any deposit errors to the checking or savings account at the financial institution listed above and I authorize the Depository Financial Institution to accept these entries. These authorizations are to become effective as soon as possible, and remain in full force until the University of Evansville has received written change or cancellation notification in such manner to afford the University of Evansville a reasonable opportunity to act upon the change or cancellation. | | | |
| I Agree | | | |
| SUBMIT | | | |



Quick Fact Check

 What do students need to provide when charging books to their UE student account?

 When is the credit on a student's account refunded?

 Where do students enter bank information for direct deposit of the student account credit?

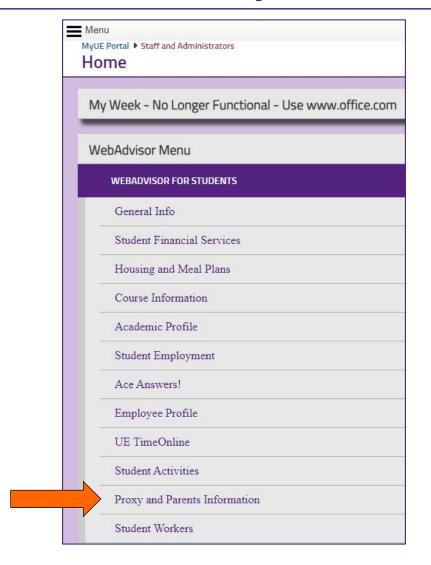


Self-Service Proxy Access

- Parents or others who have been granted access are assigned their own unique username and password and receive email reminders when semester statements are available for viewing.
- Students who choose not to grant Proxy access are responsible for providing copies of their electronic billing statements to parents.

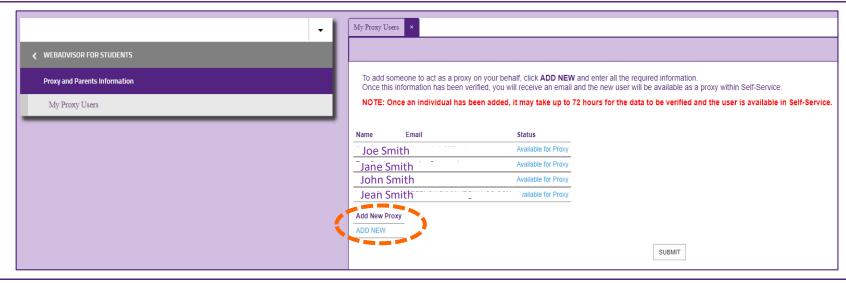


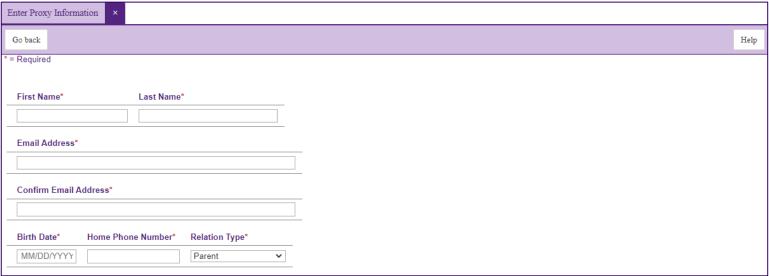
Grant Proxy Access





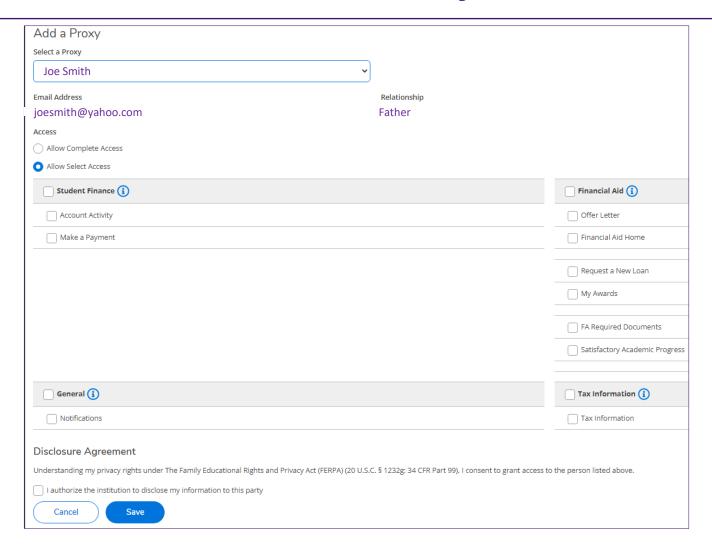
My Proxy Users & Select a Proxy (from list)







Add A Proxy



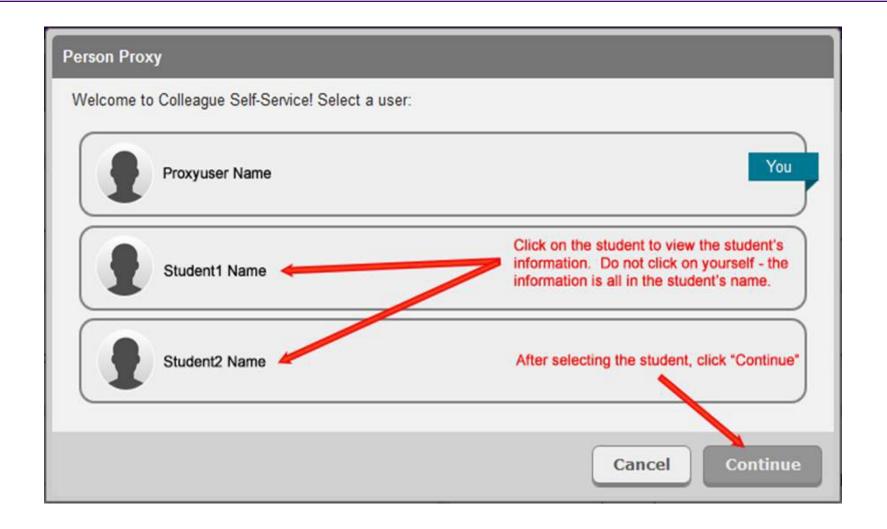


Proxy Self-Service Sign In https://selfservice.evansville.edu



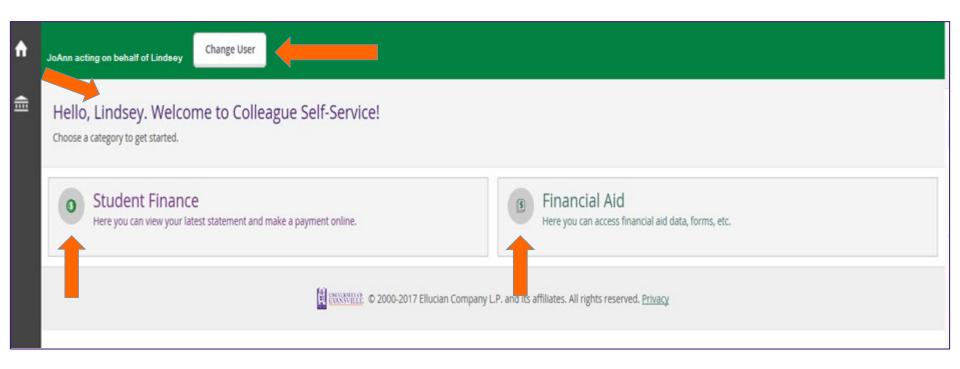


Selecting Your <u>Student</u>





Proxy View – Student Record





Quick Fact Check

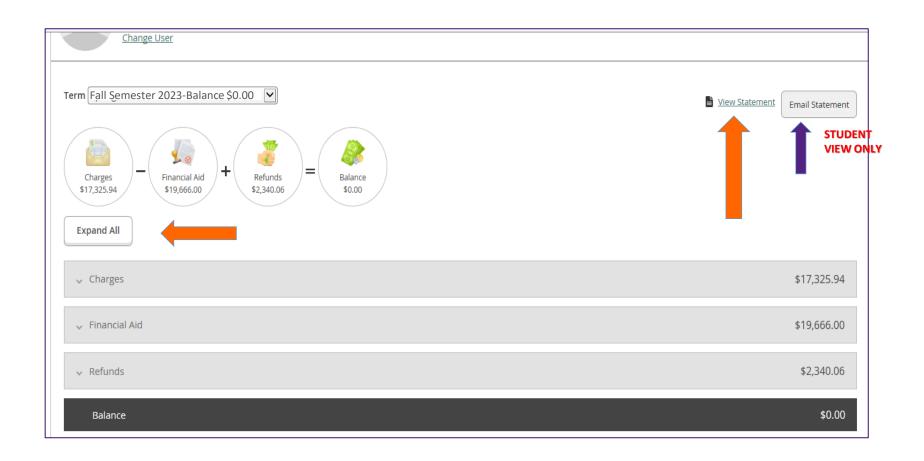
 With whom may our office share student account information?

How is granting Proxy Access initiated?

Can Proxy Access be changed?

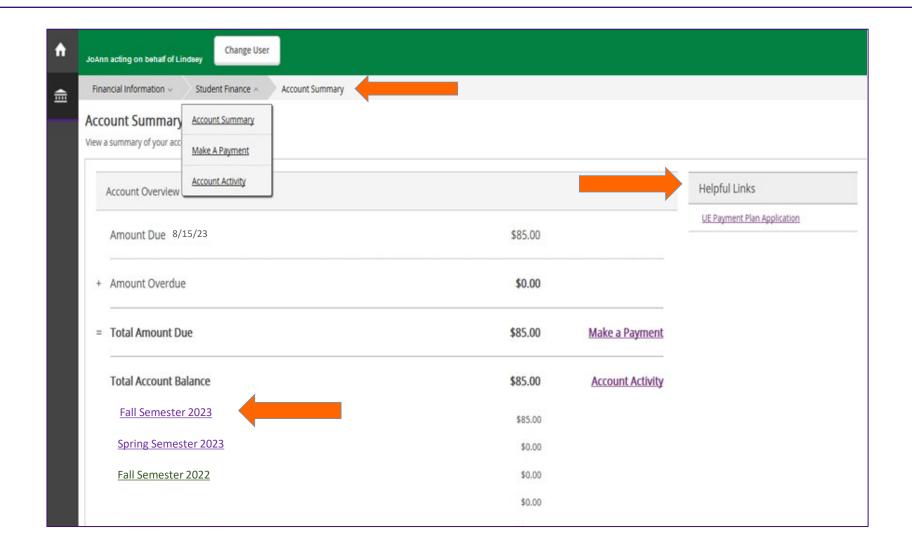


Summary By Term





Account Summary





Charges You Should See

- Full-time Tuition and Fees
- On-Campus Students:
 - Housing and Meal Plan Charges
- Orientation Fee
- Other possible charges (depending on actual registration):
 - Course fees (Art, Biology Lab, etc.)
 - Applied Music fee
 - Distance Learning Fee for online courses



Credits And Payments You Should See

- Admission deposit (less housing deposit)
- Pending UE, Federal, and State gift aid
- Pending PLUS or Direct Loans that have been accepted and for which the MPN and Entrance Counseling is complete
- Pending Private Loans that have been certified
- Outside scholarships that have been received in the Office of Student Financial Services



Credits You Will Not See

- Work-Study: Earnings will be processed through regular biweekly payroll after student has been hired. Students can choose to have earnings applied as payment on their student account or as a direct deposit in a personal bank account (or combination).
- Miscellaneous outside scholarships not yet received in the Office of Student Financial Services or those given directly to the student.



Billing Email Reminders (Student And Proxy)

Dear Ace,

Your most recent University of Evansville billing statement is available through Student Finance Self-Service.

Students: To view the most current account information, access Student Finance Self-Service through the MyUE portal.

Parents and other Proxy: To view the most current account information, access Self-Service. Enter your unique Proxy username and password, choose the accountholder's (student) name and select Student Financial/Account Activity.

If expected financial aid is missing from the statement, please view the Financial Aid Self-Service Checklist to determine if additional steps are required to finalize aid.

Specific questions may be directed to the following areas:

Student Financial Services: 812-488-2364 Cashier/Make a Payment: 812-488-2565

Residence Life: 812-488-2956

Academic Services: 812-488-2601

Paper statements are not mailed to the home address. If a student chooses to share a billing statement with anyone not granted Proxy access, the statement may be printed or emailed form Student Finance Self-Service.

File your FAFSA at fafsa.gov for maximum financial aid eligibility!



Payment Methods

Payment Methods include:

- Cash (limit \$1,000 per semester)
- Check or e-check
- Automatic debit from checking or savings account
- Bank wires (domestic and international)
- Credit card (Visa, Mastercard, Discover and American Express)
 - Credit card payments are subject to a 2.5% service fee



Payment Options

One-Payment (per semester):

- Fall semester: balance is due in full by August 15
- Spring semester: balance is due in full by December 15

Two-Payments (per semester):

This option allows you to make a minimum payment of at least one-half of the semester's balance by the term due date.

- Fall semester:
 - 50% of term balance due prior to the start of classes
 - Remaining balance due by September 15*
- Spring semester:
 - 50% of term balance due by December 15
 - Remaining balance due by January 15*

^{*}Please note that a 1.5% finance charge is assessed on the balance of the 2nd payment and monthly thereafter on any outstanding balance.



UE Monthly Payment Plan

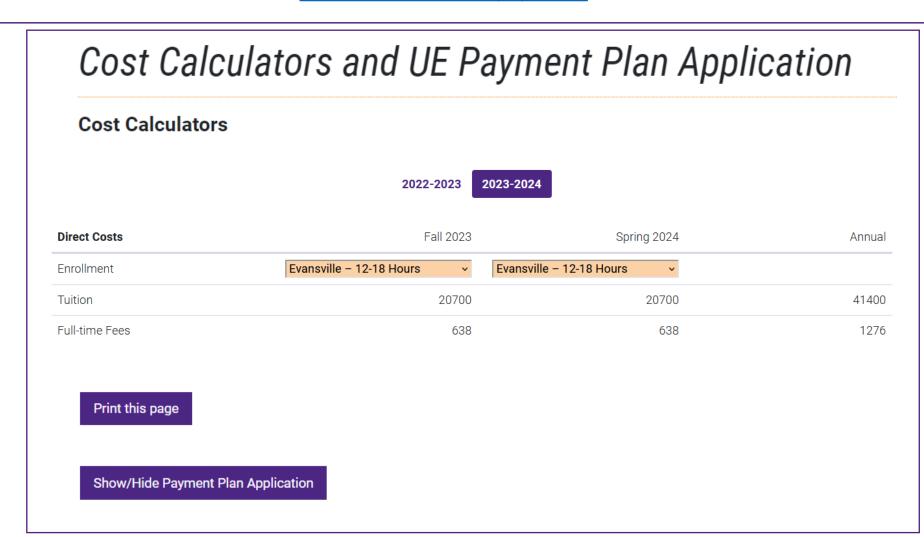
www.evansville.edu/payments

- Online Payment Plan Application
- Payments are calculated on the total semester charges minus finalized financial aid
- Net fall semester cost is divided by the number of monthly payments you chosen: 5 (if beginning in July) or 4 (if beginning in August) with an option for automatic renewal (10 or 8) for the spring semester.
- No monthly finance charges
- Payment Plan Fee:
 - ACH automatic withdrawal from checking or savings on the 15th of the month \$40 (semester)/\$80 (annual)
 - Non-ACH due on the 15th of the month; in person, by mail, or online through Self-Service: \$50 (semester)/\$100 (annual)
 - 5 grace days payments received after the 20th day of the month will be assessed a late payment fee of \$18.00



UE Payment Plan Application and Cost Calculator

www.evansville.edu/payments



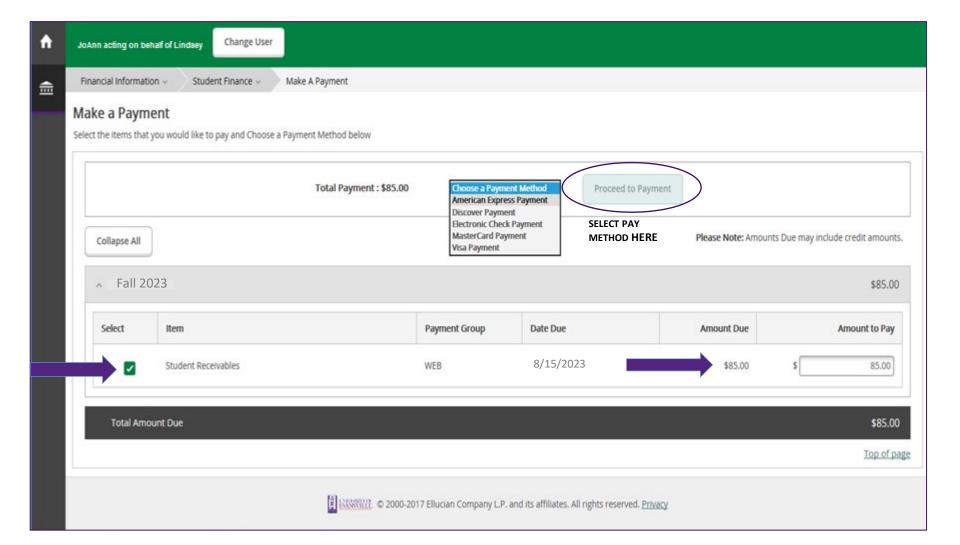


Payment Plan Adjustments and Notifications

- Plan re-budgeted monthly (or anytime by request)
 - Common adjustments:
 - Credits outside scholarships received by the school or work-study earnings applied directly to the student account
 - Charges books and supplies, Applied Music fees, lab fees or fraternity dues
- Payment adjustment notification: Account holder is notified by email when monthly payment is updated.

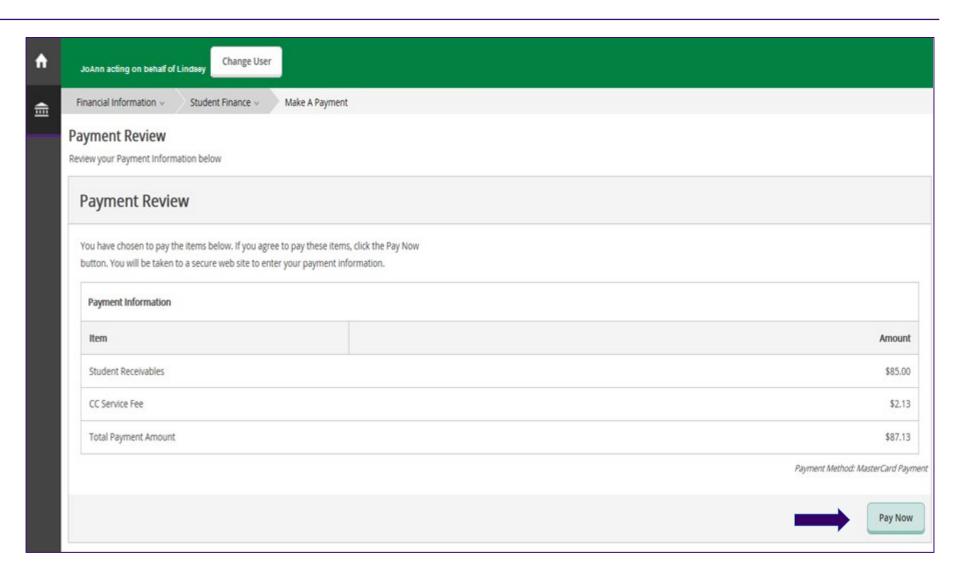


MAKE A PAYMENT





PAYMENT REVIEW





Quick Fact Check

- What credits will you and won't you see on the billing statement?
- What are some of the payment methods/options for the remaining balance?
- Where is the UE Payment Plan Application accessed?
- When is the Payment Plan adjusted?





QUESTIONS?